



2024-2025 COLLECTION POLICY

Please note, the balance due on your statement is due no later than October 15th, 2024. Late charges are assessed on past due amounts. Additional collection and late charges may be added to your account if payment is not received within the guidelines provided by your resort. Late charges apply October 31st, 2024. Please note, any payments not paid by **October 31st, 2024** will be assessed Late Fees and Collection Fees as set forth below and will not be waived.

The following collection policy applies:

1. 15 Days Past Due incurs a \$10 Late Charge Fee and a \$75 Collection Fee.
2. 30 Days Past Due incurs a \$35 Delinquent Charge
3. 60 Days Past due incurs a \$35 Delinquent Charge
4. Delinquent Interest Fees Apply at a rate of 12% per annum.

PAY BY CREDIT CARD?

You can now pay your bill by credit card through our Sweetwater Lift Lodge Owner Portal at: www.sweetwater-liftlodge.com/owners-area. Go to the "Owner Portal Login" and click on the [Login] button. You can then enter your OwnerID number or email address and password to access your account information. If it is your first-time logging into the owner portal and do not know your password, please contact Owner Services at 1-888-267-4811, option 1 or owner@sweetwater-liftlodge.com to reset your password.

CONTACT INFORMATION CHANGE?

Have you moved? Has your phone number or e-mail account changed? Through the Sweetwater Lift Lodge Owner Portal, you can also update your contact information, phone number, email address, and even print out upcoming reservation confirmations. Access the Owner Portal at: www.sweetwater-liftlodge.com/owners-area.

Visit the Sweetwater Lift Lodge website and under the Owners Area go to the "-Select your Interest-" section for more information about your ownership, newsletters, resources, and benefits that you may not be aware of at www.sweetwater-liftlodge.com/owners-area.

Sincerely,

Owner Services Team
Sweetwater Lift Lodge